

Citizens Nursing Home Board of Harford County
Agenda
Board Meeting
Wednesday, September 25, 2019
415 Market Street, Havre de Grace, MD 21078
9:30 a.m.

- A. Joyce Jordan, Chairperson
- Call to Order
 - Determination of the Presence of a Quorum
 - Approval of Minutes from Previous Board Meetings
- B. Allan Gorman, Transformation Services
- Communication Skill Enhancement & Customer Service Training
- C. Cindy Quimby, Director of Business Operations
- Business Operations Report
 - Financial Reports
- D. Cassie Evering, Director of Nursing
- Nursing Report
 - PDPM Transition
 - Beacon Institute GNA Scholarship recipient
 - GNA Class progress
- E. Pete Panos, Administrator
- Administrator's Report
- F. Discussion of Old / New Business
- Board Reappointments
- G. Move to Adjourn